

In reference to my previous complaint #IC-03-W6766144. I am responding to your letter of October 22, 2003. I have not received a written response to my complaint from MCI. I called them during the week of October 18, 2003 and was told that they electronically transferred my money to my bank account. I asked why I was not informed of this they indicated my bank should have informed me. I checked with my bank that week and they indicated no money was transferred. I check again on November 4, 2003 and was told once again that no money was transferred from MCI. I called MCI and was told a different story. I was told that my money was available through the First Bank of Tennessee of Phoenix and my bank, Bank of America, had to call and request that my money be transferred. I asked for a phone number or address for this MCI bank and was told my bank would have it. I called my bank and was told they never heard of a procedure like this. The only option they had was to file a fraudulent complaint against MCI and it would take 2 - 6 months to get my money back. This is absurd. MCI committed a fraudulent act by cashing a check that was not made out to them and now has consistently given my false information and continues to hold my money. MCI should be heavily fined for fraudulent and misleading behavior. They should also reimburse my money now, with interest (3%) and reimburse me for my time spent waiting on the phone and writing these letter (\$210). Once again this is an issue of large corporations taking advantage of the common man and getting away with it. Do something to protect the people who you work for!